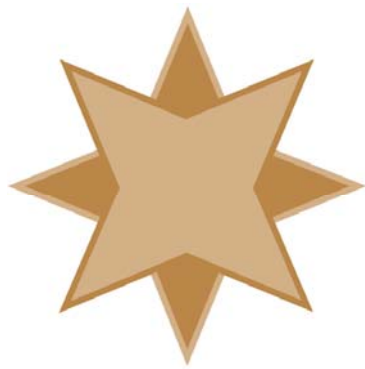


# Downloading Actian PSQL v12

A White Paper From



**GOLDSTAR  
SOFTWARE**

*www.GoldstarSoftware.com*

For more information, see our web site at  
**<http://www.goldstarsoftware.com>**

# Downloading Actian PSQL v12

Last Updated: November 2018

Actian's has recently changed their web site to use a new Electronic Software Distribution portal, and it does not seem to be a change for the better. Because users often don't know what they need to download, we have created these directions to help you get the proper installer for your PSQL v12 environment.

Note that PSQL v12 is a paid upgrade from previous versions, so if you do not yet have a license for PSQLv12, please contact [Goldstar Software](http://www.goldstarsoftware.com) for current pricing.

## Download the Latest Installation File

You must FIRST download the Actian PSQL v12 installation files.

1. Use your web browser to go to [http://esd.actian.com/product/Zen\\_PSQL/](http://esd.actian.com/product/Zen_PSQL/) to get to the *Electronic Software Distribution* (ESD) page:

Electronic Software Distribution

SELECT VIA PRODUCT or [Select Via Platform](#)

PRODUCT: Actian Zen (PSQL) | RELEASE: --Please select entry-- | PLATFORM:

Show only items I can download

Apply Filter

2. Open the *Release* dropdown box and select the list element for **v12 SP1 Production**.

SELECT VIA PRODUCT or [Select Via Platform](#)

PRODUCT: Actian Zen (PSQL) | RELEASE: --Please select entry-- | PLATFORM:

Show only items I can download

Apply Filter

Actian Zen/PSQL Embedded D...

Older Versions

3. Open the *Platform* dropdown box and select the platform you need (probably Windows, unless you are installing a Linux server), then click **Apply Filter**.

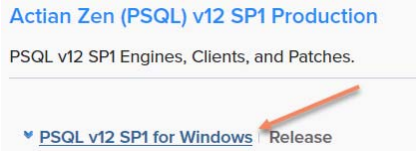
SELECT VIA PRODUCT or [Select Via Platform](#)

PRODUCT: Actian Zen (PSQL) | RELEASE: v12 SP1 Production | PLATFORM: --Please select entry--

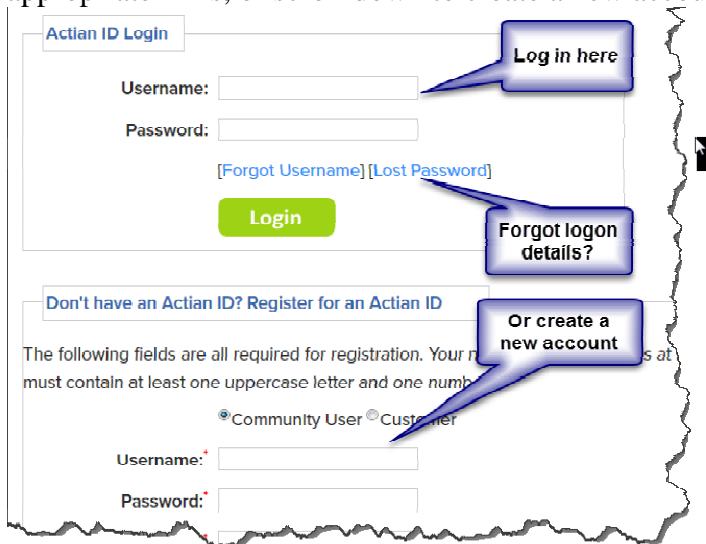
Show only items I can download

Apply Filter

4. Click on the link for the PSQL v12 SP1 for Windows downloads, and it will open up to show you all of the available download options.



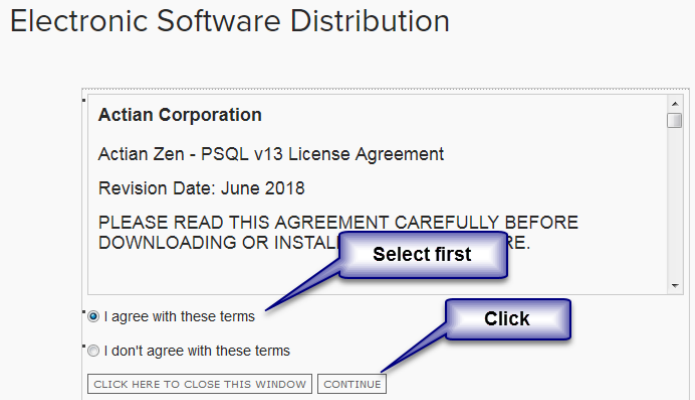
5. Once the list of downloads is shown, scroll through the list and locate the exact download you are looking for and click on the blue **HTTP** button to download the file. If you need a Workgroup Engine, scroll down to find the *PSQL v12 Workgroup Engine* download. If you need a Server Engine, find the *PSQL v12 Server* download. If you need a Vx Server Engine, find the *PSQL v12 Vx Server* download. Although each Engine installer ALSO includes the Client installer, you can optionally download the *PSQL v12 Client* separately, as well, as this may make it easier to update the workstations in your environment.
6. When you click on the **HTTP** download button, you will next see the *Actian ID Login* screen. If you already have an Actian account, just provide your Actian Username and Password. If you forgot your username or password, click the appropriate links, or scroll down to create a new account.



7. When you see the *Download* page, your download *may* start automatically. However, I find that this rarely works, so you should click the **Click Here** link to get it started.



8. You should then see the *Electronic Software Distribution* license agreement screen. Select the radio button to accept the terms and click **Continue**.



9. Your download will now start normally within the browser.

If you have any problems with this process, which is solely controlled by Actian Corporation, please contact them directly at 800-BTRIEVE for assistance.

## Download the Latest Update Patch (Recommended)

Periodically, Actian will release patches for each of their engines and clients. If you are installing a new system, or if you are having problems that you believe may be bugs in the software, then you will also want to download and apply the latest software Update. These patch releases are updated every month or two, so you can check back for additional bug fixes from time to time, too.

To locate the current PSQL v12 Updates, follow the instructions above. When you get to Step 5, you will instead want to look for the files that indicate “Patch Update ##”, where ## is the current Update number. There will be separate Update downloads for the Workgroup Engine, Server Engine, Vx Server Engine, and Client.

## Need More Help?

If you are not comfortable with this process, we do offer a complete set of remote installation services to handle your entire installation at a fixed price, or we can even provide on-site services (for mission-critical systems). For more information, contact us at 708-647-7665 or visit <http://www.goldstarsoftware.com>.